

Cookies policy

Identity of the Data Controller: Royal Metropolitan, S.A.

Address: Calle General Castaños, 4, 28004 Madrid

Phone number: 91 310 65 50

Email address: protecciondatos@royalmet.es

1. What are cookies?

Cookies are files or pieces of information sent by a website through a server and stored in the user's browser. This allows the website to store and retrieve information about a user's browsing habits or their device and, depending on the information they contain and how the device is used, they may be used to recognize the user.

2. What types of cookies does this website use?

The following information will help you better understand and assess our cookies policy:
According to the length of time they remain active:

- **Session cookies:** These are cookies, managed by us or by third parties, designed to collect and store data while the user accesses a website. They are typically used to store information that is only necessary to provide the requested service on a single occasion (e.g., a list of purchased products). Their duration is 20 minutes.

According to their purpose:

- **Technical cookies:** These are cookies, managed by us or by third parties, that allow the user to navigate through a website, platform, or application and use the different options or services available, such as controlling data traffic and communication, identifying the session, accessing restricted areas, remembering items in a shopping cart, completing a purchase order, registering or participating in an event, using security elements during browsing, storing content for video or audio broadcasting, or sharing content via social networks.
- **Analytical cookies:** These are cookies, managed by us or by third parties, that allow the responsible party to track and analyze the behavior of users on the websites to which they are linked. The information collected is used to measure website, app, or platform activity and to create browsing profiles of users to improve the service based on the analysis of usage data.
- **Geolocation cookies:** These are cookies, managed by us or by third parties, used to determine the location of a user when they request a service. This cookie is anonymous and is used, for example, to offer appropriate information depending on the country in which the user is located.
- **Customization cookies:** These are cookies, managed by us or by third parties, that allow the user to access the service with some predefined general characteristics based on a series of criteria on the user's device, such as language, browser type used to access the service, regional settings from where the service is accessed, etc.
- **Advertising cookies:** These are cookies, managed by us or by third parties, that allow for the most efficient management of advertising spaces on the website, adapting the content of the ad to the content of the requested service or the use made of our website.

How to disable cookies in commonly used browsers:

If you want to delete cookies registered by Royal Metropolitan from your browser, here are instructions for different browsers:

- **Chrome:** Settings – Show advanced settings – Privacy – Site settings – Cookies and site data. For more information, check Google support or browser Help.
- **Internet Explorer:** Settings – Privacy and Security – Cookies. For more information, check Microsoft support or browser Help.
- **Firefox:** Tools – Privacy & Security – Cookies and Site Data – Manage Permissions. For more information, check Mozilla support or browser Help.

Cookies policy

- **Safari:** Preferences – Privacy – Cookies and website data. For more information, check Apple support or browser Help.

3. How to disable cookies in mobile browsers:

If you want to delete cookies registered by Royal Metropolitan from your mobile browser:

- **Chrome:** Open Chrome app – Tap More (right of address bar) – Settings – Site settings – Cookies – Enable/disable Cookies. More info: Google support or browser Help.
- **Internet Explorer:** Open Internet Explorer app – Tap More – Go to Settings – Select Privacy and Security – Under Security, tap Cookies – Choose “Block all cookies.” More info: Microsoft support or browser Help.
- **Firefox:** Open Firefox app – Tap More – Go to Privacy – Tap Cookies – Select “Disabled” (Android). More info: Mozilla support or browser Help.
- **Safari:** From Home screen, tap Settings – Select Safari – Under Privacy and Security, enable “Block all cookies.” More info: Apple support or browser Help.

Please note that if you do not accept the installation of cookies registered by Royal Metropolitan, you may not be able to fully or partially use the services offered.

4. What is the purpose of processing cookies linked to personal data?

Royal Metropolitan uses the information collected through cookies solely for statistical purposes, in order to analyze visits to our website and their origin.

Royal Metropolitan, as the data controller, does not use this data to create individualized user profiles.

When you accept the use of cookies, you are consenting solely to the aforementioned purposes. The legal basis for this processing is your consent.

5. Can you withdraw your consent?

You have the right to withdraw your consent at any time without affecting the legality of processing carried out before the withdrawal.

6. Is there any international data transfer?

Some third-party cookies are stored on servers located outside Spain, so international data transfers may occur to countries where those servers are located.

You can find more information about international transfers by the third parties identified in this cookies policy in their respective policies.

7. Exercising your rights

To exercise your rights, you must send a written request, along with a copy of your ID, to the address of Royal Metropolitan. For more information, please refer to our Privacy Policy ([link to privacy policy](#)).

8. For more information, please refer to:

- Law 34/2002 of July 11 on Information Society Services and Electronic Commerce.
- Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.
- Organic Law 3/2018 of December 5 on Personal Data Protection and Digital Rights Guarantee.